## South Georgia Regional Library System Pandemic Service & Access Guide

Service/Access	Phase 1: Traditional	Phase 2: Precautionary	Phase 3: Limited Seating	Phase 4: Walkthrough Library	Phase 5: Closed with Curbside	Phase 6: Closed to Public	Phase 7: Staff at Home
Mandates/ Recommendations	• None	Social distancing; Group size as recommended	Social distancing; Group size as recommended	Social distancing; No groups	Governor's Shelter in Place Order modified or extended for vulnerable individuals	Governor's Shelter in Place Order modified or extended for vulnerable individuals	Governor issues Shelter in Place Order
Hours of Operation	Regular hours	Hours may be limited	• Limited	• Limited	Limited; Some locations remain closed	Limited; Some locations remain closed	• None
Staff in Building	All staff in building	All staff in building with shift modifications dependent on operating hours	All staff in building with shift modifications due to limited hours	All staff in building with shift modifications due to limited hours	• Limited staff in building in team shifts	• Limited staff in building in team shifts	Administration/essential staff
Staff Hours	Staff works regular shift as scheduled	Staff works regular shift as scheduled	Vulnerable staff will coordinate leave options with Human Resources as needed	Vulnerable staff will coordinate leave options with Human Resources as needed	Staff working in building     Flexible schedule/telework if duties can be completed off site     Vulnerable staff will coordinate leave options with Human Resources as needed	Staff working in building     Flexible schedule/telework if duties can be completed off site     Vulnerable staff will coordinate leave options with Human Resources as needed	Staff will work from home if duties can be completed off site
<b>Building Capacity</b>	• 100% capacity	Percentage of building capacity as recommended	Percentage of building capacity as recommended	Percentage of building capacity as recommended	• Staff only	• Staff only	• Essential staff only
Protective Measures	• As needed	Staff health screening and mask may be required Gloves and hand sanitizer available for staff Surfaces and equipment regularly wiped down Hand sanitizer available for patrons Sneeze guards at service points One way aisles in stacks Seating may be limited	Staff health screening and mask required Gloves and hand sanitizer available for staff Surfaces and equipment regularly wiped down Cleaning and shelving to happen before & after opening Masks required for patrons Hand sanitizer available for patrons Sneeze guards at service points Six-feet spacing marks on floor at service desks One way aisles in stacks Limited seating Access to public spaces limited	<ul> <li>Staff health screening and mask required</li> <li>Gloves and hand sanitizer available for staff</li> <li>Surfaces and equipment regularly wiped down</li> <li>Cleaning and shelving to happen before &amp; after opening</li> <li>Masks required for patrons</li> <li>Hand sanitizer available for patrons</li> <li>Sneeze guards at service points</li> <li>Six-feet spacing marks on floor at service desks</li> <li>One way aisles in stacks</li> <li>No seating (except computers)</li> <li>Access to public spaces limited</li> </ul>	Staff health screening and mask required     Gloves and hand sanitizer available for staff     Surfaces regularly wiped down	Staff health screening and mask required     Gloves and hand sanitizer available for staff     Surfaces regularly wiped down	Essential staff health screening and mask required     Gloves and hand sanitizer available for essential staff     Surfaces regularly wiped down
Materials/ Check Out	Digital     Regular checkout     Self-checkout	Digital     Regular checkout     Self-checkout	Digital     Holds pickup curbside     No public holds shelf     Self-checkout     Limited regular checkout	Digital     Holds pickup curbside     No public holds shelf     Self-checkout     Limited regular checkout	Digital     Holds pickup curbside	Digital	Digital
Services	All services     Regular programming	<ul> <li>Virtual programs</li> <li>Grab &amp; Go crafts</li> <li>In-house programs; group size may be limited</li> <li>No passport services</li> <li>Number of public computers may be limited</li> </ul>	<ul> <li>Virtual programs</li> <li>Curbside and Grab &amp; Go crafts for pickup</li> <li>Wi-Fi hours extended; no password required</li> <li>Copy, scan, &amp; printing available (coin machine payment only)</li> </ul>	Virtual programs Curbside Crafts for pickup Wi-Fi hours extended; no password required Copy, scan, & printing available (coin machine payment only) Limited number of public computers available; session time limited; limited number of sessions No magazines, newspapers No toys, puzzles, games, crayons, etc. Issue temporary Digital Only library cards	<ul> <li>Virtual programs</li> <li>Curbside Crafts for pickup</li> <li>Wi-Fi hours extended; no password required</li> <li>Reference help by phone or virtual chat</li> <li>Issue temporary Digital Only library cards</li> </ul>	<ul> <li>Digital only</li> <li>Virtual programs</li> <li>Wi-Fi hours extended; no password required</li> <li>Reference help by phone or virtual chat</li> <li>Issue temporary Digital Only library cards</li> </ul>	<ul> <li>Digital only</li> <li>Wi-Fi hours extended; no password required</li> <li>Virtual programs</li> <li>Reference help by virtual chat</li> </ul>
Returns	All book drops open     Due dates enforced	All book drops open     Due dates enforced	Exterior book drops attached to building available; Exterior freestanding book drops closed     Interior book drop at Willis L. Miller Library, and alternative interior book return at branches available     Returns quarantined according to recommendations     No late fees	Exterior book drops attached to building available; Exterior freestanding book drops closed     Interior book drop at Willis L. Miller Library, and alternative interior book return at branches available     Returns quarantined according to recommendations     No late fees	<ul> <li>Exterior book drops attached to building available; Exterior freestanding book drops closed</li> <li>Returns quarantined according to recommendations</li> <li>No late fees</li> </ul>	Exterior book drops attached to building available; Exterior freestanding book drops closed     Returns quarantined according to recommendations     No late fees	Exterior book drops attached to building available; Exterior freestanding book drops closed     Returns quarantined according to recommendations     No late fees
Restrooms	All restrooms available	All restrooms available	All restrooms available	Restrooms available	Access to restrooms for staff only	Access to restrooms for staff only	Access to restrooms for administration/essential staff only
Meeting Rooms/Study Rooms	Study rooms open     Meeting rooms open	Meeting rooms available; group size may be limited	Combined Community Hall at Willis L. Miller     Library will be available; group size will be     limited; unavailable at branches     Study rooms closed	Unavailable to public	Unavailable to public	Unavailable to public	Unavailable to public
Materials Donations	Donations accepted	Donations accepted	Donations accepted; quarantined according to recommendations	None accepted	None accepted	None accepted	None accepted
Volunteers	Volunteers in building	Volunteer access may be limited     Number of volunteers may be limited	Limited access for volunteers     Limited number of volunteers	No volunteers	No volunteers	No volunteers	No volunteers