



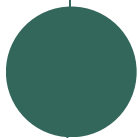
# Director's Report

September 20–November 21, 2023



## Mission

To enrich the lives of our diverse community members by providing equal access to a wealth of information



## Vision

To provide essential community connections that inspire life-long learning for everyone



## Values

Equal Access • Intellectual Freedom • Life-Long Learning • Partnerships • Privacy • Professionalism

# Strategic Plan Implementation

1

## Promote Literacy & Life-long Learning Opportunities

- PLAY cards for Lanier County School students are now active. PLAY cards allow students access to age appropriate electronic resources and the ability to check out up to five items using their school ID number.



2

## Provide Equal Access to Information

- We met people in the community to provide information on library services at events such as the Southern Georgia Black Chambers Expo, the Hahira Honeybee Festival, and area schools.

3

## Create a Customer Oriented Staff

- Employees participated in a Staff Development Day on October 9.
- On October 13 our Branch Managers and Youth Services Librarian attended a programming Share A Rama focused on children's programs.



4

## Provide Quality Physical & Virtual Spaces

- An EnergiPlant, a solar and wind powered outdoor charging station has been installed at the Willis L. Miller Library.

# Additional Highlights



## Technology

- The Affordable Connectivity Program grant courses took place in October. Partners from the Valdosta-Lowndes County Chamber of Commerce and the Southern Georgia Black Chambers led 118 participants in classes on basics of electronic use, online safety, internet use, and more.
- We received the Georgia Public Library Service MMR technology Funds grant of just over \$56,000 to upgrade public access computers and technology infrastructure.



## Programs, Services, & Outreach

- The annual Expo Latino took place at the Willis L. Miller Library on October 14.
- The Willis L. Miller Library offers beginning sewing classes. The twice monthly hands on classes have been filled to capacity and participants learn sewing safety and machine basics.



## Marketing

- Letters of support have been collected and paired with our story for a nomination of Georgia Library of the Year.
- As part of our growing partnership with the City of Hahira Main Street program, information about library services are now in Hahira welcome packets for new residents.



## User Feedback

- A comment in the suggestion box at the Willis L. Miller Library read: "Thank you so much for selecting and increasing the amount of African/African American authors. Every book that I've looked for has been available so that tells me that you are committed to having a library that represents all. Thank you. I love coming here!"

# Library Impact

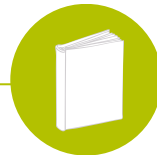
## September & October 2023 Usage Data



**429**  
**New Library  
Cardholders**



**29,770**  
**Library  
Visitors**



**28,224**  
**Physical Items  
Circulated**



**8,654**  
**Digital Items  
Circulated**



**143**  
**In-House  
Programs**



**1,700**  
**In-House  
Program  
Attendees**



**20,458**  
**Computer &  
Wi-Fi  
Sessions**



**6,234**  
**Library Website  
Visitors**



**12**  
**Outreach  
Programs**



**1,354**  
**Outreach  
Program  
Attendees**



**343,014**  
**Social Media  
Interactions**



**34,578**  
**Electronic  
Content Uses**